

# DMV Encourages Online Services; Increase in Wait Times Expected

Due to the surge in COVID-19 cases and current and anticipated staffing shortages, customers who require Division of Motor Vehicle (DMV) services are strongly encouraged to utilize the myDMV online portal([mydmv.delaware.gov](https://mydmv.delaware.gov)) which offers more than 20 services—including renewal of Delaware Driver License/ID, renewing vehicle registration, and changing one's home address. The Division is also encouraging exclusive use of drive through services at DMV locations statewide.

In an effort to reduce capacity inside the DMV lobbies, a text messaging notification feature will be implemented starting **Tuesday, January 4**. With this feature, DMV customers will be able to wait in their vehicles until a text message invites them into the lobby when it is their turn to be served.

In addition, all late fees for vehicle registration and driver license renewals will once again be waived until further notice. Individuals are encouraged to wait until February if they require in-person renewals.

Customers still requiring to visit a DMV facility should expect longer than usual wait times.

To further protect customers and employees, all DMV locations continue to increase cleaning and disinfecting efforts as well as implementing additional precautionary measures. **As a reminder, all customers visiting a DMV location are still required to wear a mask inside the facility.**

For more information on the state's ongoing response to the pandemic, visit [de.gov/coronavirus](https://de.gov/coronavirus).